

# Ice Cream Manager



**Job Type: Customer Service/Retail**

**Location: Various Stores**

**Status: Full Time**

**Minimum Age: 18**

**Experience: 2 Years Preferred**

**Salary: Hourly wage (Highly competitive) & % of sales growth**

**Education: High School**

**Advancement Opportunity: Yes**

**Benefits: Yes (Eligibility based on status)**

*Twisters Ice cream provides a variety of custard based ice cream items to guests from April 1st—October 31st. Currently located inside of Rix Country Stores. Position would shift to Rix Country Store as a team leader during off season.*

## Qualifications

The primary requirements for this position are: Minimum 2 years experience in a similar job  
Previous knowledge using a touch screen POS system preferred  
Good Organizational Skills  
Flexible with availability (Some nights and weekends a must)  
Ambitious towards growth and increasing sales

## Personal Qualities

As a manager you will work with the public and employees and therefore must be courteous, personable, outgoing, patient, tactful, and neat in appearance. Candidates should enjoy interacting with people and take pride in their efforts!

## Position Summary

This person is responsible for the general day to day operations of the ice cream business at two locations. Outstanding guest service is vital as well as attention to quality and cleanliness.

## Essential Functions:

- Greet customers with an enthusiastic attitude!
- Preparation of menu items as well implementing new menu items.
- Leading a team of employees and training them in operations.
- Maintaining equipment through cleaning and preventative maintenance.
- Complete/Design necessary checklists.
- Daily staffing and administrative duties.
- Ordering all necessary products and supplies.
- Maintain high cleanliness.
- Increasing Sales.
- Rotating, Stocking, Paying attention to details.